

# Aftercare & Warranty



Rapid PVCu Systems Ltd offer high quality products and a comprehensive and extensive range of warranties. To ensure these warranties are maintained for the duration of the warranty period it is essential that good housekeeping and basic maintenance procedures are carried out. Below are highlighted requirements to ensure the warranties are not compromised.

## **Profile Warranty**

All the PVCU profiles used in the manufacture of Rapid PVCu Systems windows and door ranges are guaranteed for 10 years against discoloration and structural degradation.

## **Profile Aftercare**

All the PVCU profiles used in the manufacture of Rapid PVCu Systems window and door ranges should be cleaned regularly with warm soapy water. Roof glazing material should be regularly cleaned accordingly.

## **Sprayed Product Warranty**

All sprayed products used in the manufacture of Rapid PVCu Systems windows and door ranges are guaranteed for 5 years against discoloration.

## **Sprayed Product Aftercare**

All the Sprayed products used in the manufacture of Rapid PVCu Systems window and door ranges should be cleaned regularly with warm soapy water only.

## **Glass Warranty**

All the insulated glass used in the manufacture of Rapid PVCu Systems windows and door ranges are guaranteed for 5 years against the seal failing.

## **Glass Aftercare**

Glass should be cleaned with proprietary glass cleaning liquid or soapy and clean water. Care should be taken when cleaning resin bead and coloured areas.

## **Hardware Warranty**

All fittings, locks and ironmongery used in the product range are guaranteed for 2 years against manufacturing fault failure.

## **Hardware Aftercare**

All moving parts should be lightly oiled regularly and door locks oiled where indicated on the lock face. All moving and visible parts on espagnolettes should be wiped with a lightly oiled cloth a minimum of twice per annum. Handles should be cleaned using the same procedure as for the PVCU profiles.

**NOTE** As the commonest fault of locking mechanism failure is due to poor aftercare the above should be strictly adhered to or your warranty could become invalid.

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